

What is Surface Hub and how does it work?

Surface Hub is a powerful team collaboration device designed to advance the way people work together naturally. Surface Hub enables engaging and productive meetings with its large multi-touch display, responsive pen and inking experience, built-in video conferencing and on-board Office apps.



You can walk up and join a Skype for Business or Teams meeting with a single tap, and share content effortlessly, so that you spend your time connecting to people rather than technology. And since you can easily send meeting notes and content after your meeting ends, you can save time and effort by instantly communicating outcomes and action points.



Who will benefit most from Surface Hub?



Microsoft Surface Hub is designed to facilitate and enhance collaboration and teamwork in the modern workplace. Click here to read Customer Stories from the fields of healthcare, education, technology, and small- and medium-sized business.

Where can I see a demonstration of Surface Hub?



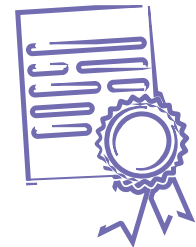
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How much does Surface Hub weigh? And how big is it?



Weight 28 kg
Dimensions 74 x 110 x 7.6 cms

What is the length of the Surface Hub Warranty?



Hardware Support (Device, Power Cord, Keyboard, Pen)- 1 Year
Software Support- 90 Days Stand Replacement- 1 Year

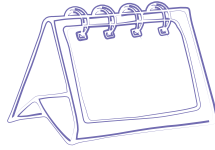

Can Surface Hub be used in any position other than straight or vertical?



Surface Hub can be installed on any of our specially designed stands or wall mounts. Some even allow for a small tilt, making ideation simpler.

In 2020 the ability to rotate between portrait and landscape will become reality.

How do I manage updates for Surface Hub?



There are a couple ways you can control updates to your Surface Hub:

Windows Server Update Service (WSUS)

Windows Update for Business (WUfB) is a set of features new to Windows 10, designed to provide enterprises additional control over how and when Windows Update installs releases, while reducing device management costs. WUfB can be configured using MDM policies, which means they can be deployed over System Center Configuration Manager (SCCM) and other MDM solutions.

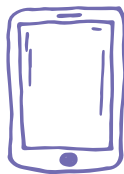
Update management using SCCM requires the Configuration Manager client, which is not supported on Surface Hub

Can I use Group Policy Objects (GPO) to manage settings on Surface Hub?



No. Surface Hub is designed to be “appliance-like” in both how it is used and how it is managed. Group Policy is designed for managing PCs and servers, and contains thousands of different knobs and levers— the vast majority of which does not apply for Surface Hub. You can manage Surface Hub using an existing Mobile Device Management (MDM) solution that you may be using for iOS and Android devices.

Can I use Mobile Device Management (MDM) to manage Surface Hub?



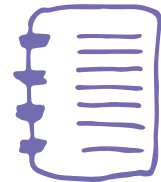
Yes. Surface Hub can be managed using an existing MDM solution that you may be using for iOS and Android devices.

How long is Surface Hub’s duty cycle?



Surface Hub can be used continuously for up to 18 hours a day. Nonetheless, Surface Hub is optimized for efficiency. To extend the life of the device, Surface Hub uses smart sensors to turn off the LCD when it detects that no one is near it, so there is no need to turn it off at the end of the day. If the unit is installed in a 24-hour traffic situation, the sensors can be disabled so that it can comply with the 18-hours-per-day requirement.

Can I use System Centre Configuration Manager (SCCM) to manage settings on Surface Hub?



Yes. Surface Hub can be managed using your existing Configuration Manager (CM) infrastructure. The current branch of CM supports modern devices that do not require the Configuration Manager client to manage them, including Surface Hub. This requires an Intune subscription, but you can continue to use CM’s administrative console as your “single pane of glass” for managing all of your devices. Note that you can also manage Surface Hub using an existing MDM solution that you may be using for iOS and Android devices.

Does Surface Hub come with anti-virus?



Surface Hub has Windows Defender built in. As there is no ability to run traditional win32 apps, you cannot install any other anti-virus applications or services on the Surface Hub.